

Metro Group Exports Newest Members to Maher Terminal For Training

On October 18, 2011, in continuing Metro Group's professional development program, the newest members of the company embarked on a tour of Maher Terminal in Elizabeth, New Jersey. Guided by Maher Terminal's personnel, Metro Group's "rookies" were exposed to many different facets of the terminal's daily operations, such as the interchange of containers. As they watched the process unfold, Maher Terminal employees explained how TIR's, or Terminal Interchange Receipts, are generated to document when containers are ingated and outgated at the port. Metro Group's newest members had a chance to see the dockside gantry cranes that lift the containers from the steamship. The tour also visited the areas where reefers, or refrigerated containers, are maintained. The guide explained how terminal employees make sure that each reefer remains at its appropriate temperature.

"It was great to visit Maher Terminal because it made the paperwork I see on a daily basis come to life," said Andrew Pistone. "Since I'm able to actually envision the process, as a collection professional, this firsthand training session helps overcome invalid disputes more quickly because I have witnessed the operation of a major U.S. port."



Andrew Pistone training on the dock.